



Press Release

LSG Launches GERMS™ (Global Enterprise Risk Management Suite)

New York, 28 April 2015: LSG, the leading software application and business process outsourcing company, is pleased to announce the launch of GERMS™ "Global Enterprise Risk Management Suite" for the legal industry ecosystem.

LSG GERMS™ is a business model for global enterprises to achieve greater transparency and stability by mitigating and offsetting risk. LSG drives GERMS™ with its proven approach called Total Outcome Performance ("TOP") which is a data-driven feature, towards achieving business intelligence for efficient and effective claims management. In order to implement TOP, it is essential that a compliance oriented operating structure be established, with maximized automation and data integration.

GERMS™ help you to achieve better decision making, increase in profit and risk compliance. It enables automation of a number of tasks that in fact will save a considerable amount of time. It can play in transforming key aspects of claims to help drive sustainable growth and high performance.

Gary R. Markham, Chief Executive, stated *"We are very proud to launch the GERMS™ model and speak to our clients at the enterprise level, about how its underlying technologies, can generate significant positive financial benefits, across the organization, globally"*.

Key features of GERMS™ include:

- Enterprise Vendor Management - Improves the efficiency of legal activity, automate essential tasks and save valuable time.
- Enterprise Risk Management (ERM) and Compliance - Provides an enterprise level solution with effective and efficient Governance, Risk management and Compliance (GRC) in accordance with "Solvency II" and "Lloyd's Minimum Standards".
- Analytics - It enables to have stunning dashboards, keep abreast of updates to dashboard via email, alerts and powerful drill down capabilities.
- Fraud/Special Investigation Unit (SIU) - It is an expert service model to detect fraudulent claims.

For more information on GERMS™, please visit: <http://www.lsg.com/htm/germs.html>

About LSG

LSG is a leading ISO 9001:2008 software application and business process outsourcing company with a global network of offices in Europe, North America and Asia-Pacific. It specializes in the areas of procurement, vendor and litigation management. The company delivers sustainable and demonstrable

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financial and business benefits for its clients via proprietary applications and support solutions. These solutions enable electronic procure-to-pay engagements to be facilitated in the general insurance, captive, claims, legal, banking, finance, mining, construction and energy industries. LSG serves clients in more than 70 countries.

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