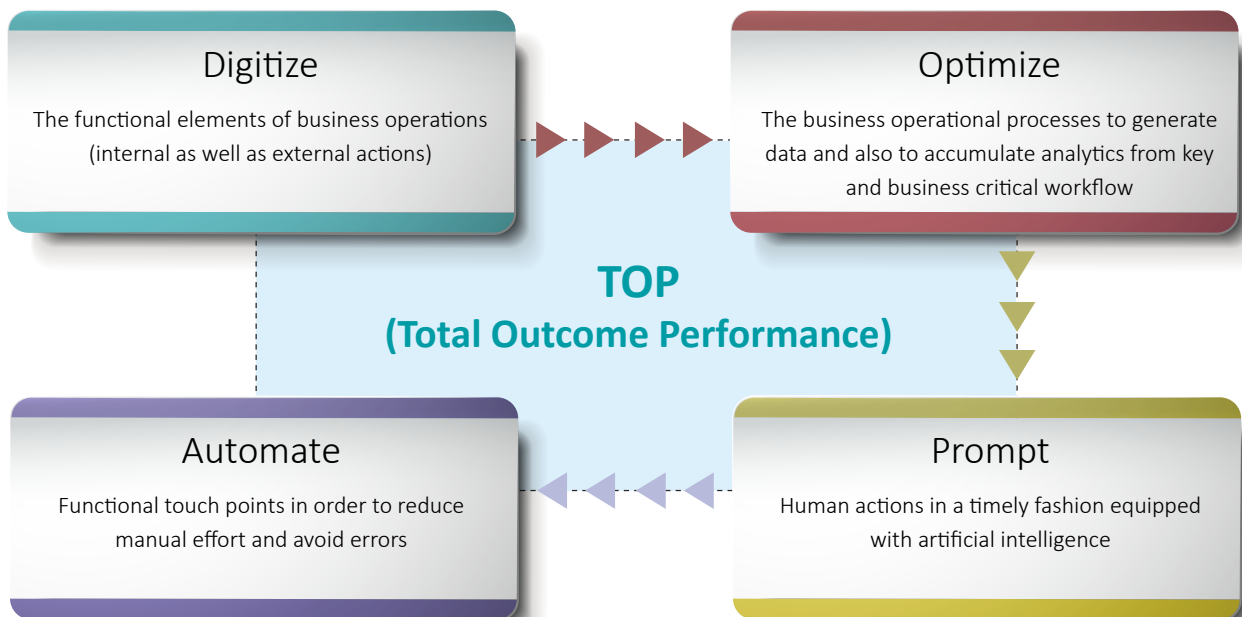




Total Outcome Performance (TOP)

Total Outcome Performance (TOP) is an analytics-driven business operational framework capable of driving measurable positive business outcomes.



TOP METHODOLOGY

Digitize

Identification of the core functional action points

Impact analysis on the functional action points

Prioritization of the functional elements

Digitization of essential data elements (all the above steps are taken in light of the core business objectives)

Optimize

Workflow Optimization - aimed at generating data elements

Data Integration - aimed at delivering business intelligence

Functional Optimization - aimed at integrating business intelligence into the workflow

Automate

Workflow - e.g., rule based processing of service and/or deliverables

Functional Actions - i.e., initiation, approval & rejection

Prompt

Human Actions with Artificial Intelligence i.e., Prescriptive Analytics

Prompting Human Actions i.e., Alerting, Identifying Alternative Resources & Escalations for better informed decision making

About LSG

LSG is a leading ISO 9001:2008 and ISO 27001:2013 software application and business process outsourcing company with a global network of offices in Europe, North America and Asia-Pacific. It specializes in the areas of procurement, supplier and litigation management.

The company delivers sustainable and demonstrable financial and business benefits for its clients via proprietary applications and support solutions. These solutions enable electronic procure-to-pay engagements to be facilitated in the general insurance, captive, claims, legal, banking, finance, mining, construction and energy industries. LSG serves clients in more than 50 countries.